

# The Checkatrade Report

Anything Gas

12 January 2018

## Anything Gas

10 YEARS TRADING

Anything Gas are a family run business started in 2007

Mark started by working for an LPG service and breakdown company servicing both mains gas and LPG appliances.

In 2007 Anything Gas was established serving a large area from its base in Broad oak near Heathfield.

We are qualified to install service and maintain a wide range of gas appliances on both mains gas and LPG including

- Central heating boilers
- combination boilers
- Back boilers
- cookers.
- Hobs
- Aga
- Rayburn
- Esse
- Water heaters
- Gas fires and stoves We have over 13 years in the industry now and unlike other



## Useful Contact Information

<b>Name</b>	Mr Mark Boakes
<b>Address</b>	Broad Oak, Heathfield, East Sussex, TN21 8SB
<b>Telephone</b>	01435 866899
<b>Mobile</b>	07816348584
<b>Email</b>	anythinggas@gmail.com
<b>Web</b>	anythinggas-Sussex.Co.uk

## About This Report

Anything Gas are members of the consumer information service Checkatrade. Checkatrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checkatrade standard.

We enable our members to print this Report

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directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at **[www.checkatrade.com/AnythingGas](http://www.checkatrade.com/AnythingGas)** If you have any further questions about this Report or member please call us on **0333 0146 190**.

## Your Feedback Counts

To date we have received **3,354,446** feedback submissions from consumers like you. If you decide to employ this member, please add your comments online at **[www.checkatrade.com/AnythingGas](http://www.checkatrade.com/AnythingGas)** for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.



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## Feedback Summary



Overall Rating	Positive Feedback	Last 6 Months
<b>9.96</b>	<b>100%</b>	<b>9.97</b>

### What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend them.

Specific customer scores are printed from page 4 of this Report onwards.

## More about the Trader

### Profile

Membership Number: **422509**  
Member Since: **27 March 2017**  
Total Feedback: **77**

ü **Recommended**

ü **Monitored**

### Vetting

Interviewed: **On 27 March 2017**  
Limited Company: **No**  
VAT Registered: **No**  
Public Liability Insurance: **Current - verified 11 May 2017**  
Insured by: **Zurich Insurance**  
Coverage Amount: **2,000,000**  
Accreditations: East Sussex Trading Standards Approved, Gas Safe Register no.227741

## References

Received as part of the vetting process upon application for Checkatrade membership.

### Fix faulty valve on Aga.

Speedy, efficient and efficient

[Customer In Haywards Heath, 2 April 2017](#)

### Gas safety on Aga, boiler and 2 gas fires.

He is very professional and reliable and extremely helpful. I would happily recommend him.

[Customer In Battle, 3 April 2017](#)

### Esse cooker service

He is very reliable.

[Customer In Uckfield, 4 April 2017](#)

### Fire and boiler

He is fantastic, on time, just brilliant.

[Customer In Mayfield, 5 April 2017](#)

### Boiler repair

I have used him for a few years, very reliable, hard working and I would recommend him.

[Customer In Mayfield, 5 April 2017](#)

## The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.



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## Customer Feedback

The **25** most recent feedback submissions from the public for **Anything Gas**. Their entire feedback history can be read freely at [www.checkatrade.com/AnythingGas](http://www.checkatrade.com/AnythingGas).

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
<b>Replaced 3 port valve.</b> Excellent. Customer in Seaford, 11 January 2018	10	10	10	10	10
<b>Rayburn service.</b> Mark has been servicing my Rayburn yearly, for many years. I find him reliable, trustworthy, and friendly. Would recommend him without any hesitation. Customer in Uckfield, 8 January 2018	10	10	10	10	10
<b>New C/H pump installed boiler serviced.</b> No comments given. Customer in Heathfield, 3 January 2018	10	10	10	10	10
<b>Boiler and gas fire service.</b> Job completed in good time. Very tidy. Able to answer my questions. Friendly and reliable. Customer in Wadhurst, 2 January 2018	10	10	10	10	10
<b>Service of our 2 boilers and 2 gas fires</b> No comments given. Customer in Tunbridge Wells, 20 December 2017	10		10	10	10

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<b>Capping of gas fire.</b> Extremely satisfied. Customer in Heathfield, 18 December 2017	10	10	10	10	10
<b>Repair and service of gas fire.</b> Excellent service, prompt arrival and all work completed in a timely and polite way also tidy and clean. Customer in Crowborough, 15 December 2017	10	9	10	10	9.75
<b>Gas boiler and gas fire annual service</b> This is the second year that I have used Mark Boakes. Pleasant with efficient, professional work completed. Customer in Polegate, 11 December 2017	10	10	10	10	10
<b>Boiler service.</b> Excellent professional with full written records of work done. Highly recommended. Customer in Heathfield, 4 December 2017	10	10	10	10	10
<b>Re - roofing electric cooker as yearly service.</b> Excellent in every aspect. Customer in Uckfield, 4 December 2017	10	10	10	10	10
<b>Gas fire service.</b> Arrived on time, clean, tidy and efficient work. No problems. Customer in Heathfield, 1 December 2017	10	10	10	10	10
<b>Service gas cooker.</b> Serviced gas cooker ensuring gas taps do not leak. Customer in Heathfield, 29 November 2017	10	10	10	10	10
<b>Fixing a faulty gas cooker on this occasion.</b>	10	9	10	9	9.50

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<p>Mark is always pleasant, respectful and diligent in his assessments and remedies and is mindful of cost.</p> <p>Customer in St. Leonards-on-Sea, 28 November 2017</p>					
<p><b>Fixing a faulty gas cooker on this occasions.</b></p> <p>Mark is always pleasant respectful and diligent in his assessments and remedies and is mindful of cost.</p> <p>Customer in St. Leonards-on-Sea, 28 November 2017</p>	10	9	10	9	9.50
<p><b>Gas fire service.</b></p> <p>I was so pleased to find Anything Gas on here. There aren't many people in the area who offer gas fire servicing. Mark could take advantage of this but didn't. He called ahead to ask if it was ok to come early, stuck to his quote and did a great job, explaining things as he went along and was polite and professional. I paid by card which made things nice and easy too! I'll definitely be booking him again when I get my email reminder next year.</p> <p>Customer in Tunbridge Wells, 23 November 2017</p>	10	10	10	10	10
<p><b>Boiler service.</b></p> <p>Mark was very polite and professional and his work was to a very high standard. I would definitely recommend him.</p> <p>Customer in Etchingam, 22 November 2017</p>	10	10	10	10	10
<p><b>Two boiler annual service.</b></p> <p>Excellent courteous service. I have used Anything Gas before and will do again. Very pleased.</p> <p>Customer in Wadhurst, 22 November 2017</p>	10	10	10	10	10
<p><b>Boiler service.</b></p> <p>No comments given.</p> <p>Customer in Hailsham, 22 November 2017</p>	10	10	10	10	10



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<b>Service for Esse LPG cooker, Worcester boiler</b> Very friendly, performed his role in a professional way, very tidy. Customer in Battle, 18 October 2017	10	10	10	10	10
<b>Yearly gas boiler service</b> I have used him for 3 years very reliable, I would happily recommend him. Customer in Etchingam, 16 October 2017	10	10	10	10	10
<b>Annual service of LP Gas boiler</b> Punctual and courteous, does this regularly. He has done our LP Gas boiler service for six or seven years. He always does a thoroughly job, is punctual and courteous. Customer in Heathfield, 12 October 2017	10	10	10	10	10
<b>Boiler service .</b> Excellent service - have used him for 2 years now . No complaints , explains well . Highly recommended . Customer in Heathfield, 9 October 2017	10	10	10	10	10
<b>Installation of gas oven</b> Prompt, clean work and friendly. Customer in Hailsham, 6 October 2017	10	10	10	10	10
<b>Mark has been servicing our Stanley combined cooker central heating system for 6 years</b> No comments given. Customer in Uckfield, 2 October 2017	10	10	10	10	10
<b>Gas boiler service.</b> He is very professional and carried out a very thorough service. Customer in Mayfield, 28 September 2017	10	10	10	10	10



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Date joined Checkatrade **27 March 2017**

Total amount of customer feedback **77**

Date of last feedback **11 January 2018**

Number in the last 6 months **52 feedback averaging 9.97**

Average Score **9.96**

## Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0333 0146 190** or visit our web site at **www.checkatrade.com** if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at **www.checkatrade.com/AnythingGas**.
- ü Next time you need some work doing, go straight to our web site **www.checkatrade.com** to find thousands of reputable tradespersons.